RICS HomeBuyer REPORT...

Property survey and valuation

Date of inspertion:

ר אב Jdress:

Customer's name:





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Description of the HomeBuyer Service

RICCs the world's leading qualification when it com professional standards in land, perty and construction.

In a world where more and more people, governments, banks and commercial organisations demand greater certainty of professional standards and ethics, attaining RICS status is the recognised mark of property professionalism.

Over 100,000 property professionals working in the major established and emerging economies of the world have already recognised the importance of securing RICS status by becoming members.

RICS is an independent professional body originally established in the UK by Royal Charter. Since 1868, RICS has been committed to setting and upholding the highest standards of excellence and integrity – providing impartial, authoritative advice on key issues affecting businesses and society.





Introduction to the report

This HomeBuyer Report is produced by an RICS surveyor ('the surveyor'). They have written this report for you to use. If you decide not to act on the advice in this report, you do this at your own risk.

The HomeBuyer report aims to help you:

- make a reasoned and informed decision on whether to go ahead with buying the property;
- make an informed decision on what is a reasonable price to pay for the property;
- take account of any repairs or replanment; he property needs; and
- before exchanging was 's f the property is in England, Wales, Northern Ireland, the Isle of Man or the Channel Islands), or before concluding an offer (if the property is in Scotland).

Any extra services the surveyor provides are not covered by these terms and conditions and must be covered by a separate contract.

If you want to complain about the service, please refer to the complaints handling procedure in the 'Description of the RICS HomeBuyer Service' enclosed with this report.



Please read the 'Description of the RICS HomeBuyer Service' (at the back of this report) for full details of what is, and is not, inspected.





About the inspection



| Surveyor's name: |
|---|
| Surveyor's RICS number: |
| Company name: |
| |
| Date of the inspection: |
| Report reference number: |
| Related party disclosure: |
| Full address and postcode of the propert: Weather conditions when the inspection took place: |
| Weather Conditions when the inspection took place. |
| The status of the property when the inspection took place: |
| |



Please read the 'Description of the RICS Homebuyer Service' (inside back cover) for details of what is, or is not, inspected.



The surveyor's inspection

The surveyor inspects the inside and outside of the main building and all permanent outbuildings, but does not force or open up the fabric. They also inspect the parts of the electricity, gas/oil, water, heating and drainage services that can be seen, but they do not test them.

To help describe the condition of the home, the surveyor gives condition ratings to the main parts (or 'elements') of the building, garage, and some parts outside. Some elements can be made up of several different parts. For example, a home can have a pitched (sloped) roof to the main building and a flat roof to an extension. In this case, the surveyor will give each a condition rating and use the worst one to define the element in section C.

In the element boxes in parts E, F, G and H, the surveyor will describe the part that has the worst condition rating first and then briefly outline the condition of the other parts. The condition ratings are described as follows.

Condition rating

3

2



Definition

Defects which are serious and/or need to be remained, replaced or investigated urgently.

Defects that need repairing or replacing but are not considered to be either serious or urgent. The property must be maintained in the normal way.

No repair is currently needed. The property must be maintained in the normal way.

Not inspected. (See 'Important note' in the panel opposite.)

The report focuses on matters that, in the surveyor's opinion, need to be dealt with or may affect the value of the property.



Important note

The surveyor will carry out only a visual inspection. This means that they do not take up carpets, floor coverings or floorboards, move furniture or remove the contents of cupboards. Also, they do not remove secured panels or undo electrical fittings.

The surveyor will inspect roofs, chimneys and other surfaces on the outside of the building from ground level, and, if necessary, from neighbouring public property and with the help of binoculars.

They will inspect the roof structure from inspect the roof space if there is access (although inney will not move or lift insulation material, stored goods or other contents). They will examine floor surfaces and under-floor spaces so far as there is access to these (although the surveyor will not move or lift furniture, floor coverings or other contents). The surveyor is not able to assess the condition of the inside of any chimney, boiler or other flues.

The surveyor will note in their report if they were not able to check any parts of the property that the inspection would normally cover. If the surveyor is concerned about these parts, the report tells you about any further investigations that are needed.

The surveyor will not report on the cost of any work to put right defects or make recommendations on how these repairs should be carried out. Some maintenance and repairs the surveyor suggests may be expensive.





Summary of the condition ratings



This section summarises the condition ratings of the different elements of the property.

If an element is made up of a number of different parts (for example, a pitched roof to the main building and a flat roof to an extension), only the part in the worst condition is shown here.

To make sure you get a balanced impression of the property, we strongly recommend that you read all sections of the report.

3

Condition rating 3: Defects which are serious and /or need to be repaired, replaced or investigated urgently.

Section of the report:

E: Outside of the property

F: Inside of the property

G: Services

H: Grounds (part)

Element number:

Element no me:

2

Condition rating 2: Defects that need repairing or replacing but are not considered to be either serious or urgent. The property must be maintained in the normal way.

Section of the report:

E: Outside of the property

F: Inside of the property

G: Services

H: Grounds (part)

Element number:

Element name:



Please read the 'Description of the RICS Homebuyer Service' (inside back cover) for details of what is, or is not, inspected.





1)

Condition rating 1: No repair is currently needed. The property must be maintained in the normal way.

Section of the report: Element number: Element name:

E: Outside of the property

F: Inside of the property

G: Services

H: Grounds (part)

The surveyor's cvera'l opinion of the property:





About the property



| Type of prope Approximate y | | roperty w | as huilt: | | | | | | |
|------------------------------|-----------|---------------|----------------|----------------------|----------|-----------|---------|-------|------------|
| | | | | | | | | | |
| Approximate y | ear the p | roperty w | as extenc | led: | | | | | |
| Approximate y | ear the p | roperty w | as conver | ted: | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| For flats and r | maisonett | es: | | | | | | | |
| | | | | | | | | | |
| Accommoda | | | | | | | | | |
| Floor | Living | Bed- rooms | Bath or shower | Separate toilet | Kitchen | Uti. roon | Conser- | Other | Nam of oth |
| | 1001110 | 1001113 | 31104401 | tollot | Θ | 10011 | | | 01 011 |
| Lower ground | | | | | | | | | |
| Ground | | | | | | | | | |
| First | | | | | | | | | |
| Second | | | | | | | | | |
| Third | | | | | | | | | |
| | | | | | | | | | |
| Other | | | | | | | | | |
| Roof space | | | | | | | | | |
| | | | | | | | | | |
| Construction: | | | | | | | | | |
| CONSTRUCTION: | | | | | | | | | |
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| | | | | | | | | | |
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| Energy | Mains services |
|--|------------------------------|
| The property's energy performance, as recorded in the Energy | Drainage ☐ Gas ☐ |
| Performance Certificate | Water □ |
| ■ Energy-efficiency rating | The ticked ✓ boxes show that |
| ■ Environmental impact rating | are present. |
| | Central heating |
| Outside the property | Electric □ Gas □ |
| | Oil 🗆 |
| | |
| | Othe services or energy sou |
| The location | |
| Facilities | |
| | |
| Local environment | |
| | |
| | |

| The ticked ✓ bo | xes show that the | e mains services |
|-----------------|-------------------|----------------------|
| are present. | | |
| Central heat | ing | |
| Electric □ | Gas □ | Solid Fuel \square |
| Oil 🗆 | | |
| | | |
| Othe services o | r energy sources | : |
| | | |
| | | |
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| | | |

Electricity □



Outside of the property RICS Home Buyer REPORT...

| I could not inspect the [property feature] because [justification]. | | |
|---|-------------|----------|
| E4.01: | Condition 2 | n rating |
| E1 Chimney stacks | | |
| E2 Roof coverings | | |
| E2 Dainwater since and suffers | | |
| E3 Rainwater pipes and gutters | | |



Please read the 'Description of the RICS Homebuyer Service' (inside back cover) for details of what is, or is not, inspected.





| E4 Main walls |
|--|
| E5 Windows |
| E6 Outside doors (including patio doors) |







| E7 Conse | rvatory and porches | | |
|----------|----------------------|--|--|
| E8 Other | joinery and finishes | | |
| E9 Other | | | |







Inside of the property



| I could not inspect the [property feature] because [justification]. | |
|---|-------------------------|
| | |
| | Condition rating 1 2 3 |
| F1 Roof structure | |
| FT ROOT Structure | |
| | |
| F2 Ceilings | |
| | |
| F3 Walls and partitions | |



Please read the 'Description of the RICS Homebuyer Service' (inside back cover) for details of what is, or is not, inspected.





| F5 Fireplaces, chimney breasts and flues F6 Built-in fittings (built-in kitchen and other fittings, not including the appliances) | F4 Floors |
|--|---|
| S | |
| S | |
| S | |
| S | F5 Fireplaces, chimney breasts and flues |
| F6 Built-in fittings (built-in kitchen and other fittings, not including the appliances) | |
| ro Built-in littings (built-in kitchen and other littings, not including the appliances) | CG Duilt in fittings (built in Litaban and other fittings, not including the application) |
| | To Built-in fittings (built-in kitchen and other fittings, not including the appliances) |
| | |
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| F7 Woodwork (for example, staircase and joinery) |
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| F8 Bathroom fittings |
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| F9 Other |
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Services are generally hidden within the construction of the property and, as a result, only the visible parts of the available services can be inspected. The surveyor does not carry out specialist tests. The visual inspection does not assess the services to make sure they work properly and efficiently and meet modern standards.

| I could not inspect the | [property feature] | because | [justification]. |
|-------------------------|--------------------|---------|------------------|
|-------------------------|--------------------|---------|------------------|

Condition rating







G1 Electricity

Safety warning: You should have your electrical installations in opec of and a steel agularly to protect your home from damage and to avoid putting your safety at risk. Guidance published to the limit of the limit of the limit of the property change and tested at least of the property change. All electrical work carried out after 1 January 2005 should be record of an interval of the property change.

G2 Gas / oil

Safety warning: All gas and oil appliances and equipment should regularly be inspected, tested, maintained and serviced by a registered 'competent person' and in line with the manufacturer's instructions. This is important to make sure that the equipment is working correctly, to limit the risk of fire and carbon monoxide poisoning, and to prevent carbon dioxide and other greenhouse gases from leaking into the air. For more advice contact the Gas Safe Register for gas installations, and OFTEC for oil installations.

G3 Water



Please read the 'Description of the RICS Homebuyer Service' (inside back cover) for details of what is, or is not, inspected.





| G4 Heating |
|--------------------|
| |
| |
| G5 Water heating |
| GO Water reating |
| G6 Drainage |
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| G7 Common services |
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| |









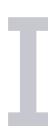
Grounds (including shared areas for flats)

| I could not inspect the [property feature] because [justification]. | |
|---|-------------------------|
| | Condition rating 1 2 3 |
| H1 Garage | |
| | , |
| H2 Other | |
| H2 Otner | |
| | |
| | |
| H3 General | |
| | |



Please read the 'Description of the RICS Homebuyer Service' (inside back cover) for details of what is, or is not, inspected.







Issues for your legal advisers

The surveyor does not act as 'the legal adviser'. However, if, during the inspection, the surveyor identifies issues that the legal advisers may need to investigate further, the surveyor will refer to these in the report. The surveyor will not comment on any legal documents or any materials that may be included in a Home Information Pack.

| I1 Regulation | |
|------------------|--|
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| I2 Guarantees | |
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| I3 Other matters | |
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Please read the 'Description of the RICS Homebuyer Service' (inside back cover) for details of what is, or is not, inspected.



Risks



This section covers defects that need repairing or replacing, as well as issues that have existed for a long time and cannot reasonably be changed but may present a health and safety risk or hazard. If the defects affect specific elements, they will be referred to in the individual section. Other risks or hazards that also affect value are also reported.

| J1 Risks to the building |
|--------------------------|
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| J2 Risks to the grounds |
| |
| J3 Risks to people |
| |
| |
| |
| |
| J4 Other |
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| |
| |



Please read the 'Description of the RICS Homebuyer Service' (inside back cover) for details of what is, or is not, inspected.





Valuation

In arriving at my valuation, I made the following assumptions.

With regard to the materials, construction, services, fixtures and fittings, and so on I have assumed that:

- an inspection of those parts that I could not inspect would not identify significant defects or a cause to alter the valuation;
- no dangerous or damaging materials or building techniques have been used in the property;
- there is no contamination in or from the ground, and the ground has not been used as landfill;
- the property is connected to, and has the right to use, the mains services mentioned in the report; and
- the valuation does not take account of any furnishings, removable fittings or sales incentives.

With regard to legal matters I have assumed that:

- the property is sold with 'vacant possession' (your legal advise can give you more information on this term);
- the condition of the property, or the purpose the position of the property.
- no particularly troublesome of unusual recipiests, ap, by to the property, that the property is not affected by the usual legal inquiries, and that you averagelied for and acted in line with all necessary planning permission and Building Regulations permission (including permission to make alterations); and
- the property has the right to use the mains services on normal terms, and that the sewers, mains services and roads giving access to the property have been 'adopted' (that is, they are under local-authority, not private, control).

Any additional assumptions relating to the valuation:

Your legal advisers, and other people who carry out property conveyancing, should be familiar with these assumptions and are responsible for checking those concerning legal matters.

My opinion of the market value shown here could be affected by the outcome of the enquiries by your legal advisers (section I) and/or any further investigations and quotations for repairs or replacements. The valuation assumes that your legal advisers will receive satisfactory replies to their enquiries about any assumptions in this report.

Other considerations affecting value:



In my opinion the current market value on

as inspected was:

L____

(amount in words)

TENUP"

AREA OF PROPERTY (M2)*

* Approximate gross external / internal area of the building or flat.

You can find information about the assumptions I have made in calculating this reinstatement cost in the 'Description of the RICS HomeBuyer Service' provided. The reinstatement cost is the cost of rebuilding an average home of the type and style inspected to its existing standard using modern materials and techniques, and by acting in line with current Building Regulations and other legal requirements. This will help you decide on the amount of buildings insurance cover you will need for the property.





Surveyor's declaration



I confirm that I have inspected the property and prepared this report, and the market value given in the report.

| Signature: |
|--------------------------------|
| Surveyor's name: |
| Surveyor's RICS number: |
| Qualifications: |
| Street: |
| Town: |
| Postcode: |
| E-mail address: |
| Website: |
| Phone number: |
| Fax number: |
| |
| |
| Date this report was produced: |
| Property address: |
| Customer's name: |
| |



RICS Disclaimer

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RICS gives no representations or warranties, express or implied and no responsibility or liability is accepted for the accuracy or completeness of the information inserted in the document or any other written or oral information given to any interested party or its advisers. Any such liability is expressly disclaimed.





Getting estimates

The cost of repairs may influence the amount you are prepared to pay for the property. Before you make a legal commitment to buy the property, you should get reports and estimates for all the repairs and further investigations the surveyor may have identified.

You should get at least two estimates from experienced contractors who are properly insured.

You should also:

- ask them for references from people they have worked for;
- describe in writing exactly what you want them to do; and
- get the contractors to put the estimates in writing.

Some repairs will need contractors with specialist skills and who are members of regulated organisations (for example, electricians, gas engineers, plumbers, and so on). Some work may also need you to get Building Legulations permission or planning permission from your local authority. You can get more advice on these from the Government's website a www.direct.gov.uk/en/HomeAndCommunity/Planning in Yex.I m

Further investigations

If the surveyor was concerned a out the conc ion of a nidden part of the building or could only see part of a defect, or pes not have the specialist knowledge to fully assess part of the perty, they may have recommended that further investigations should be carried out to discover the true extent of the problem.

Who you should use for these further investigations

You should ask an appropriately qualified person. It is not possible to tell you which one because specialists belonging to several different types of organisations will be able to do this. For example, qualified electricians can belong to five different government-approved schemes. If you want further advice, please contact the surveyor. You can also get more advice on how to find an appropriately qualified person from the Government's website mentioned above.

What will the further investigations involve?

This will depend on the type of problem but, to do this properly, parts of the home may have to be disturbed and so you should discuss this matter with the current owner. In some cases, the cost of the investigation may be high.



When to do the work

The condition ratings help describe the urgency of the repair and replacement work. The following summary may help you decide when to do the work.

- Condition rating 2 repairs should be done soon. Exactly when will depend on the type of problem but it usually does not have to be done right away. Many repairs could wait weeks or months, giving you time to organise suitable reports and estimates.
- Condition rating 3 repairs should be done as your as possible. The speed of your response will be not on the nature of the problem. For example, repairs to a badly leaking roof or a dange, us gas boiler need to be carried out main a matter of hours, while other less important critical repairs could wait for a few days.

Warning

Although repairs of elements with a condition rating 2 are not considered urgent, if they are not dealt with they may develop into more serious repairs. Flat roofs and gutters are typical examples. These can quickly get worse without warning and result in serious leaks.

As a result, you should regularly check elements with a condition rating 2 to make sure they are not getting worse.



The service

The RICS HomeBuyer Service includes:

- an inspection of the property (see 'The inspection' below):
- a report based on the inspection (see 'The report' below); and
- a valuation, which is part of the report (see 'The valuation' below).

The surveyor who provides the RICS HomeBuyer Service aims to give you professional advice to help you to:

- make a reasoned and informed decision on whether to go ahead with buying the property;
- make an informed decision on what is a reasonable price to pay for the property;
- take account of any repairs or replacements the property needs; and
- consider what further advice you should take before exchanging contracts (if the property is in England, Wales, Northern Ireland, the Isle of Man or the Channel Islands) or concluding an offer (if the property is in Scotland).

The inspection

The surveyor inspects the inside and outside of the main building and all permanent outbuildings, but does not force or open up the fabric. This means that they do not take up carpets, floor coverings or floorboards, move furniture, remove the contents of cupboards, remove secured panels or undo electrical fittings. If necessary, the surveyor will carry out parts of the inspection when standing at ground level from public property next door.

The surveyor may use equipment such as a damp-meter, binoculars and torch, and may use a ladder for flat roofs and for hatches no more than three metres above level ground (outside) or floor surfaces (inside) if it is safe to do so.

Services to the property

Services are often hidden within the construction of the property and, as a result, only the visible parts of the available services can be inspected. The surveyor will not carry out specialist tests, or test or assess the efficiency of electrical, gas, plumbing, heating or drainage installations (or whether they meet current regulations) or the inside condition of any chimney, boiler or other flue.

Outside the property

The surveyor inspects the condition of boundary we'' fences, permanent outbuildings and areas in common (shared) use. To inspect these areas, the survor walks around the grounds and any neighbouring public

Buildings with swimming pools and sports facilities are also treated as permanent outbuildings, but the surveyor will not report on the leisure facilities, such as the political and its equipment, landscaping and other facilities (for example, tennis courts and temporary outbuildings).

Flats

When inspecting flats, the surveyor will assess the general condition of outside surfaces of the building, as well as its access areas (shared hallways, staircases and so on). The surveyor will inspect roof spaces only if they can gain access to them from within the property. The surveyor will not inspect drains, lifts, fire alarms and security systems.

Dangerous materials, contamination and environmental issues

The surveyor will not make any enquiries about contamination or other environmental dangers. However, if they suspect a problem, they should recommend a further investigation.

The surveyor may assume that no harmful or dangerous materials have been used in the construction, and does not have a duty to justify making this assumption. However, if the inspection shows that these materials have been used, the surveyor must report this and ask for further instructions.

The surveyor will not carry out an asbestos inspection, and will not act as an asbestos inspector when inspecting properties that may fall within the Control of Asbestos Regulations 2006. With flats, the surveyor will assume that there is a dutyholder (as defined in the regulations), and that an asbestos register and an effective management plan is in place which does not need any immediate payment or present a significant risk to health. The surveyor will not consult the dutyholder.

Description of the RICS HomeBuyer Service

The report

The surveyor produces a report of their inspection for you to use, but cannot accept any liability if it is used by anyone else. If you decide not to act on the advice in the report, you do this at your own risk. The report focuses on matters that, in the surveyor's opinion, may affect the value of the property if they are not dealt with.

The report is in a standard format and includes the following sections.

- A Introduction to the report
- B About the inspection
- C Summary of the condition ratings
- D About the property
- E Outside of the property
- F Inside of the property
- G Services
- H Grounds (including shared areas for flats)
- I Issues for your legal advisers
- J Risks
- K Valuation
- L Surveyor's declaration

What to do now

Description of the HomeBuyer Service

House diagram

The surveyor gives condition ratings to the main parts (or 'elements') of the main building, garage, and some outside elements. The condition ratings are described as follows.

Condition rating 1

No repair is currently needed. The property must be maintained in the normal way.

Condition rating 2

Defects that need repairing or replacing but are not considered to be either serious or urgent. The property must be maintained in the normal way.

Condition rating 3

Defects that are serious and/ need to replaced or investigated reger.

NI Not inspected

The surveyor illente in her epor if they were not able to lock any it its with property that the inspection volumentally over. It is essentially over the surveyor is concerned about the separation of the continuous you about any further in an justion that are needed.

TI surveyor will not report on the cost of any work to put ric t defects or make recommendations on how these repairs should be carried out. However, there is general advice in the 'What to do now' section at the end of the report.

If, during the inspection, the surveyor identifies issues that your legal advisers may need to investigate further, the surveyor will refer to these in the report. The surveyor will state the Energy Efficiency Rating and Environmental Impact Rating as stated on the Energy Performance Certificate on the home, if available. The surveyor will not specifically comment on any legal documents or any documents that may be included in a Home Information Pack or Home Report.

The surveyor reports on property-related risks or hazards that will include defects that need repairing or replacing, as well as issues that have existed for a long time and cannot reasonably be changed but may present a health and safety risk or hazard.

If the property is leasehold, the surveyor will give you general advice and details of questions you should ask your legal advisers.

The valuation

The surveyor gives their opinion on both the market value of the property and the reinstatement cost at the time of their inspection. (See the 'Reinstatement cost' section opposite.)

Market value

'Market value' is the estimated amount a property should exchange for, on the date of the valuation, between a willing buyer and a willing seller, in an arm's length transaction after the property was properly marketed wherein the parties had each acted knowledgeably, prudently and without compulsion.

When deciding on the market value, the surveyor also makes the following assumptions.

The materials, construction, services, fixtures and fittings, and so on

The surveyor will assume that:

- an inspection of those parts which have not yet been inspected would not identify significant defects or cause the surveyor to alter their valuation;
- no dangerous or damaging materials or building techniques have been used in the property;
- there is no contamination in or from the ground, and the ground has not been used as landfill;
- the property is connected to, and has the right to use, the mains services mentioned in the report; and
- the valuation does not take account of any furnishings, removable fittings and sales incentives of any description.

Legal matters

The surveyor will assume that:

- the property is sold with 'vacant possession' (your legal adviser can give you more information on this term);
- the condition of the property, or the purpose that the property is, or will be, used for does not break any laws;
- no particularly troublesome or unusual restrictions apply to the property, that the property is not affected by problems which would be revealed by the usual legal enquiries, and that you have applied for and acted in line with all necessary planning permission and Building Regulations permission (including permission to make alterations); and
- the property has the right to use the mains services on normal terms, and that the sewers, mains services and roads giving access to the property have been 'adopted' (that is, they are under local-authority, not private, control).

The surveyor will report any more assumptions they have made or found not to apply.

If the property is leasehold, the general advice referred to we will explain what other assumptions the surveyor has made.

keinstatement cost

'Reinste' nent cost' is the cost of rebuilding an average to of the type and style inspected to its existing of sandard using modern materials and techniques and in line with current Building Regulations and other legal requirements.

This includes the cost of rebuilding any garage, boundary or retaining walls and permanent outbuildings, and clearing the site. It also includes professional fees, but does not include VAT (except on fees).

The reinstatement cost will help you decide on the amount of buildings insurance cover you will need for the property.

Standard terms of engagement

- 1 The service the surveyor will provide the standard RICS HomeBuyer Service ('the service') described in the 'Description of the RICS HomeBuyer Service', unless you and the surveyor agree in writing before the inspection that the surveyor will give you additional advice.
- 2 The surveyor providing the service will be a full Member or Fellow of the Royal Institution of Chartered Surveyors, who has the skills, knowledge and experience to survey, value and report on the property.
- 3 Before the inspection you will tell the surveyor if there is already an agreed, or proposed, price for the property, and if you have any particular concerns (such as plans for extension) about the property.
- 4 Terms of payment you agree to pay the surveyor's fee and any other charges agreed in writing.
- 5 Cancelling this contract you are entitled to cancel this contract by giving notice to the surveyor's office at any time before the day of the inspection. The surveyor will not provide the service (and will report this to you as soon as possible) if, after arriving at the property, they decide that:
- a they lack enough specialist knowledge of the method of construction used to build the property; or
- b it would be in your best interests to have a building survey and a valuation, rather than the RICS HomeBuyer Service.

If you cancel this contract, the surveyor will refund any money you have paid for the service, except for any reasonable expenses. If the surveyor cancels this contract, they will explain the reason to you.

6 Liability – the report is provided for your use, and the surveyor cannot accept responsibility if it used by anyone else.

Complaints handling procedure

The surveyor will have a complaints handling procedure and will give you a copy if you ask.

Note: These terms form part of the contract between you and the surveyor.



House diagram

